



# SPC & Laminate Warranty

## Warranties

*Joint Integrity: During the period of the warranty the I4F/Unilin locking system will not fail when properly installed and maintained according to manufacturer's instructions. Installed flooring must remain climate controlled with the temperature between 55-95 F (12-35 C) for the life of the product, with the above listed exceptions.*

*Manufacturing Defect: During the period of the warranty, this product will be free from manufacturing defects.*

*Waterproof: During the period of the warranty, this product is 100% waterproof and the structural integrity of the floor will not be diminished by exposure to water.*

*Wear Resistance: During the period of the warranty, this product's wear layer will not wear through to the decorative layer under normal use. Excessive wear due to improper maintenance or care is not a defect in the wear layer or product.*

## ***What is NOT Covered by this Warranty (Items listed is not exhaustive)***

*Improper Installation: Material installed that is not installed in accordance with Installation Instructions not a manufacturing related defect. Installer workmanship is not warranted.*

*Labor cost to repair or replace material installed with visible imperfections*

*Improper maintenance, which results in loss of gloss level.*

*Damage resulting from use of strong detergents, chemicals, paints, dyes, mats, fertilizers, or other similar materials.*

*Damage caused by moving appliances or heavy furniture without protecting the floor. (Always protect floor by using protective covering when moving heavy objects.)*

*Damage or scratches resulting from accidents, casualty events, abuse or improper usage (including damage from pet claws, teeth, urine etc.). Accidents, abuse and improper usage are defined as, but are not limited to damage caused by: casters on furniture, rotating beater bars on vacuum cleaners, burns, cuts, impact from heavy and sharp objects, narrow or spike heels, cleats, etc., as well as, damage resulting from unprotected furniture legs.*

*Damage caused by leaks from appliances or plumbing.*

*Construction damage after installation.*

*Installation-related errors or damage including improper conditioning of jobsite and flooring materials.*

*Fading, discoloration, or other damage due to excessive temperatures or sunlight. Radiant heat must not exceed 85 F (29 °C) and be approved by the manufacturer for the use of their product with resilient vinyl flooring applications.*

*Problems or damage due to excessive moisture or hydrostatic pressure from the sub-floor.*

*Discoloration caused by use of latex or rubber-backed floor mats. Note: some synthetic backed carpets contain latex in the manufacturing process that may discolor vinyl. Always use mats marked as "non-staining".*

*Discoloration caused by rubber pads, rubber wheels, rubber tires, rubber rollers, automotive tires, etc.*

*Flooring installed on stairs is excluded from warranty coverage.*

*Installation of residential product in a commercial environment.*

## **Disclaimers**

*If the product fails to perform as stated in the warranty, Manufacturer reserves the right to have the product inspected by a certified inspector. Should product be determined to be defective, Manufacturer reserves the right to either repair or*

*replace the defective area with the same color, design and grade product if available. If product is unavailable or discontinued, Manufacturer reserves the right to select and supply similar material.*

*If repairs or replacement of a section is deemed necessary, all items must be cleared from the affected area subsequent to the original installation. The cost associated with the removal of those items will not be credited or reimbursed.*

*Reasonable labor costs will be considered, providing installation was completed by professional installer. Up to 100% of these costs will be considered during the first year of the warranty. Up to 80% during year two and declines by 20% each year through the fifth year. Product costs will be covered for the length of warranty.*

*Labor cost will not be covered for installations not properly installed according to the installation instructions.*

*Warranty coverage for the replacement floor will be limited to the remaining portion of the original warranty.*

*Any additional claims for labor, loss of profit or incidental losses due to defective product will not be considered. Some examples of incidental damages are replacement of sub floors or underlayment, trim moldings, disconnecting/reconnecting appliances, moving of furniture or any other losses deemed incidental by Manufacturer.*

*Failure to follow these procedures may result in voiding some or all of the warranty. This limited warranty is not transferable and extends only to the original end user.*

***Please note: Some jurisdictions do not allow exclusion or limitation of incidental or consequential damages or limitations on how long an in plied warranty lasts,***

***so the above limitation and exclusion may not apply to you. This warranty gives you specific rights and you may also have other right, which vary from province to province.***