



Venture

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5 YEARS COMMERCIAL WEAR LIMITED WARRANTY

Venture Carpets Inc. warrants that this carpet will not wear more than 10% in the 5 years following installation, provided that the carpet is properly installed indoors by the direct glue method and maintained according to Venture Carpets' maintenance recommendations (see general warranty details below for further installation and maintenance information).

This warranty excludes carpet installed on stairs, areas subject to caster action and abuse. Water damage, willful damage including burns, tears and cuts, and the effects of improper installation and maintenance are also all excluded from this warranty. This warranty is void in areas where seams are not properly sealed at installation. This warranty covers abrasive wear (loss of pile) and does not cover soiling, crushing or pooling.

If after inspection and/or testing of the carpet, Venture Carpets determines that the carpet has worn more than 10% and that all warranty conditions have been met, Venture Carpets will compensate the owner on a pro rata basis for: (1) the original material cost of the carpet for the area directly affected, and (2) a reasonable installation allowance.

General Warranty Details

• Warranty Coverage

Venture Carpets Inc. will repair or replace the portion of the carpet that does not perform according to our warranties. After a site inspection is performed by a Venture's represent, if all warranty conditions have been met, Venture Carpets Inc. will compensate the owner pro rata for the original cost of the carpet for the directly affected area and a reasonable installation allowance. Venture will allowed reasonable re-ins-tallation costs. Any charges for carpet disposal, new padding or moving furniture, equipment, etc. are the responsibility of the owner.

• Installation

The carpet must be installed in accordance with the Carpet & Rug Institute standard CRI-104. Seam sealing is mandatory on all installations.

Installation Recommendations:

<https://www.venturecarpets.com/en/installation-recommendations>
<http://cri104.info/>

Relative Humidity (RH)

Concrete: New concrete should be fully cured and sealed. Humidity must not exceed 65% (Hygrometer Test). Old concrete should be smooth and level. Resealing is recommended if chemicals have been used to remove a previous finish or where dusting is evident.

Maintenance

The carpet must be maintained and cleaned in accordance with Venture Carpets' recommendations as outlined in "How to Maintain Your Commercial Carpet" by Venture Carpets Inc. Daily spot cleaning and vacuuming of traffic areas, weekly vacuuming of all areas, and periodic steam cleaning are all an integral part of any pre-planned routine and ongoing commercial maintenance program. Do not over-wet the carpet when cleaning. Allow carpet to dry thoroughly before exposing to traffic. When cleaning spots never pour solvents directly on the carpet, apply to a cloth and blot carefully.

Maintenance Recommendations:

[Click here to see Venture maintenance recommendations guide](#)

- This warranty is prorated based upon 5 years of service and is non-transferable. It excludes the effects of improper installation, maintenance and willful damage.
- The consumer shall reasonably cooperate with Venture Carpets Inc. in its efforts to honor and perform its obligations under this warranty.