

Shipshape™ Lifetime Residential Wear and Waterproof Warranty

This Limited Warranty is provided by Next Floor and begins when the flooring is purchased. The flooring must be installed in accordance with the installation guidelines and specifications. The flooring must be maintained in accordance with the floor care and maintenance recommendations and such maintenance continues throughout the duration of the original installation.

The Limited Warranty is further limited to original purchaser of the flooring. Warranty related claims apply to the original Next Floor invoice, or authorized dealer invoice.

Installation guidelines and specifications along with floor care recommendations can be obtained from your dealer or nextfloor.net.

NEXT FLOOR WARRANTIES THAT THIS PRODUCT:

- will not wear through, where “wear through” means the complete loss of wear layer protecting the real wood layer of the ShipShape™ material.
- will not be damaged by normal residential household moisture on the surface of the floor (this warranty applies only to the ShipShape™ product; no representation is made about the effect of excessive or prolonged moisture on subfloors).
- will be free from manufacturing defects.

LIMITED WARRANTIES

The following remedies are available to you if the floor fails to perform according to the warranty:

- During the first year following installation, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) replace without charge the affected area with another floor of equal value and quality. If the floor was professionally installed by a flooring contractor, Next Floor will also pay reasonable replacement labour cost.
- During the second year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) provide a credit note for 90% of the original purchase price for materials and 90% of the original purchase price of installation labor.
- During the third year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) provide a credit note for 80% of the original purchase price for materials and 80% of the original purchase price of installation labor.
- After the third year, Next Floor will at its option (i) repair the floor to conform to the warranty or (ii) provide a credit note for material only (no labour) based on the following schedule:
 - o During the fourth year: 70% credit
 - o During the fifth year: 60% credit
 - o During the sixth year: 50% credit
 - o During the seventh year: 40% credit
 - o During the eighth year: 30% credit
 - o During the ninth year: 20% credit
 - o After the ninth year: 10% credit

Who is Covered Under these limited Warranties?

These limited warranties apply to you only if you: (1) are the original consumer purchaser of any Next Floor ShipShape™ floor;

(2) have paid in full for your ShipShape™ floor, and (3) have purchased the ShipShape™ floor for your own personal residential use and not for resale. These warranties *ARE NOT* transferable or assignable and they *DO NOT* apply to nonresidential, rental, or commercial purchases/installations.

LIMITED LIFETIME STRUCTURAL WARRANTY

Next Floor warrants all first quality engineered ShipShape™ floors, in their manufactured condition, to be free from defect in material and workmanship including milling, assembly, dimension, and grading. Next Floor additionally warrants that these engineered ShipShape™ floors, will not delaminate when properly installed and maintained according to Next Floor’s installation and maintenance procedures. In the event that the plies should delaminate due to glue bond failure, Next Floor will, at our option, either: (1) repair the defective plank(s); (2) replace the defective plank(s).

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LIMITED LIFETIME FINISH WARRANTY

Our factory applied finishes make floor installations fast and easy. Every plank is ready to install right out of the box. There is no need for sanding or staining. With our finish you gain the assurance of superior durability and wear ability. Next Floor will warrant under normal residential conditions and uses, and providing that Next Floor's maintenance guidelines are strictly followed, that the finish will not wear through or peel off of the ShipShape™ flooring during the length of the warranty of the product you purchase.

NOTE that this limited warranty extends only for defects that cover at least 10% of the surface area of the installed flooring. NOTE: Gloss Reduction, Scratches and Dents in the finish are not considered surface wear and are not covered under this warranty.

LIMITED WATERPROOF WARRANTY

Next Floor warrants that for the stated warranty period from the date of original purchase, your Next Floor ShipShape™ product will not swell, cup, or crack due to:

- Normal cleaning practices (see Care and Maintenance document for additional information)
- Moisture due to everyday household spills (see Care and Maintenance document for additional information)
- Moisture from subfloor when exposed to such conditions.

All sources of subfloor moisture should be remedied prior to installation. This warranty covers topical moisture as long as the water does not flow over the edge of the surface (edge of the room, cut boards, etc.)

While moisture will not affect the product's integrity, it is possible that, when excessive moisture accumulates in buildings, subfloors, or on building materials, mold (and/or) mildew growth can occur (particularly if the moisture problem remains undiscovered or unaddressed).

This warranty excludes damage resulting from mold and/or mildew growth due to prolonged exposure to moisture, and excludes all casualty events involving water coming in contact with your floor. This warranty excludes failures normally covered by homeowners insurance including, but not limited to, damages caused by flooding or standing water from leaky pipes, faucets, or household appliances. Also excluded are damages caused by flooding or standing water from hydrostatic pressure or other casualty events.

SPECIAL NOTE: WARRANTY LIMITATIONS (APPLIES TO ALL WARRANTIES UNDER WHICH NEXT FLOOR IS OR MAY BE OBLIGATED). Next Floor products are not warranted against squeaking, popping or crackling. Some squeaking, popping, or crackling is possible.

WARRANTY EXCLUSIONS

ShipShape™ is a natural product containing natural variations in color, tone, and graining. Next Floor cannot warrant against natural variations in color or any other variations from plank to plank. Nor can we warrant against natural variations or gloss level between samples/models and installed flooring. Any sample or model shown or used by your seller is for demonstrative purposes only, and such sample or model *DOES NOT* create a warranty of any kind that the goods you purchased shall conform thereto. Any warranties based on any such sample or models are specifically disclaimed.

1. Damage to surrounding structure, walls, subfloor, fixtures, furniture, underlayment, moldings, trims, subfloor heating elements, or anything that is not the flooring product itself.
2. Damage resulting from mold & mildew growth due to prolonged exposure to moisture.
3. Flooring that is installed outdoors.
4. This Lifetime Limited Waterproof Warranty excludes all casualty events involving water coming in contact with your floor and failures normally covered by homeowners insurance including, but not limited to, damages caused by flooding or standing water from leaky pipes, faucets, or household appliances. Also excluded are damages caused by flooding or standing water from hydrostatic pressure or other casualty events.

Improper Installation: The floor must be installed according to Next Floor's installation guidelines. Detailed installation instructions are included in cartons of Next Floor ShipShape™ flooring. Damage caused by improper storage, handling, or installation methods is not covered by these warranties. Improper preparation of, or deficiencies in, the subfloor/floor joist assembly, including but not limited to excessive floor deflection, uneven or irregular subfloor surface (particularly at joints) or voids in the subfloor, are not covered under these warranties.

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Improper Care and Maintenance: The floor must be maintained according to Next Floor's installation guidelines. Damage caused by improper maintenance is not covered by these warranties. Water damage resulting from improper installation or flooding caused by natural disaster, plumbing failures, etc... are not warranted.

Cabinets and other built-in appliances should be installed *PRIOR* to the installation of the ShipShape™ flooring. They should *NOT* be installed on top of floating ShipShape™ flooring. Pre-finished ShipShape™ floors should be installed at the same time as carpets and *AFTER* finishing the walls to prevent damage from paint, dry wall dust, wallpaper adhesives, and other materials.

Improper Environment: ShipShape™ is not warranted against damage caused by manmade or natural disasters, including but not limited to leaking or broken plumbing, landscape watering/irrigation, fire, flood, earthquake, insect infestation, or standing water during or after construction. Next Floor also does not warrant against: (1) moisture infiltration from side walls, through the subfloor or from any source; (2) normal wearing of the finish in high traffic areas, pivot points and seating areas; or (3) other extraordinary circumstances such as extreme low humidity (below 35% for an extended period of time). In extreme low humidity conditions (below 35%), planks may shrink and or exhibit surface checking until the humidity returns to a normal level. ShipShape™ is not to be installed in areas that experience temperature extremes greater than 150°F(65°C) or beyond -40°F (-4°C).

Seasonal Checking: Cracks or checks in the surface of planks due to low humidity, excessively high humidity, or dramatic fluctuations in humidity are inherent in all ShipShape™ products and may affect your floor's finish. Checking is not covered under these Limited Warranties. The use of a humidifier/dehumidifier may be necessary to maintain the proper humidity level between 35%-55%.

Recoating and Finish Alterations: Alterations to the finish or non-factory applied finishes (finishes applied by the owner or installer), including but not limited to refinishing or recoating, are *NOT* part of the Limited Warranty for residential finish wear stated above and therefore are *NOT* warranted or recommended by Next Floor.

Natural Sunlight: The sun and its UV rays cause the aging of ShipShape™ and therefore can cause the stain and/or ShipShape™ to fade and/or change color. This includes any showroom sample/models; therefore, fading or discoloration due to exposure to sunlight and its UV rays are not covered by these warranties. Use draperies or shades to help block out most of the sun's harmful rays. Samples or models in the showroom may also fade, making an exact match to new flooring impossible. Custom finishing and staining of interior millwork and/or cabinets should be done from the actual floor to be installed, not a showroom sample, if a color and/or gloss match is desired.

NEXT FLOOR CONTACT:

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