

THANK YOU!

The entire Preverco team thanks you for purchasing your new flooring!
Here are some important things you should know to have the best possible experience with our products.

BEFORE INSTALLING THE FLOOR



1. Check the condition of the boards

Are they damaged? If so, don't install them and contact your dealer.



2. Check that the product received is the one you purchased

If the dimensions, colour or grade differ from what you ordered, don't install it and contact your dealer.



3. Wait 48 hours

If the product corresponds to the one purchased, you need to let it acclimate to the environment. Let it rest in the room. Ambient air contains humidity that may alter the dimension of the boards.

DURING INSTALLATION

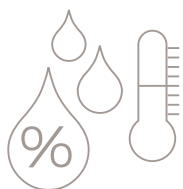


Have your floor installed by certified and qualified contractors. This will ensure your satisfaction and you will avoid disappointment.

Regularly inspect the most recent rows installed in order to correct any defects without delay. If necessary, clean any adhesive deposits from the surface.

Depending on the platform you have purchased, make sure to follow the installation procedures recommended in our installation guide in order to get the best result with your new floor.

DURING AND AFTER INSTALLATION



Humidity level

Be sure to maintain your home's Relative Humidity (RH) to a level within the manufacturer's recommendations, throughout the entire year. Wood is hygroscopic (sensitive to variations in humidity), so it can shrink or expand.

SolidClassic | Between 37% and 50%

Flex 16 | **Flex 19** | **Max19** | Between 37% and 50%

For flooring that is 3" or less in width

the difference in moisture content between the floor and the wooden subfloor must not exceed **4%**, with a maximum of **12%** for the subfloor.

For flooring greater than 3" wide

the difference in moisture content between the floor and the wooden subfloor must not exceed **2%**, with a maximum of **12%** for the subfloor.

For a concrete subfloor

the rate must not exceed **4%** for an electrical conduction scanner (i.e., Tramex) or **75%** during an ASTM 2170 Relative Humidity test.

CLEANING

Never clean your hardwood flooring with a long-weave mop (rag mop) and water directly on the surface. Use specialized products and accessories sold by your dealer.

If you spill coffee, wine, oil or any other product that could damage the flooring, clean it immediately. This will help prevent staining.

