

PROVA®

Frequently Asked Questions

Q: WHAT TYPE OF MORTAR DO I USE?

A: PREMIUM POLYMER MODIFIED MORTAR ONLY

Q: THE COMPETITION RECOMMENDS UNMODIFIED MORTAR FOR THEIR PRODUCT WHY DO YOU RECOMMEND PREMIUM MODIFIED THIN SET MORTAR?

A: PREMIUM MODIFIED MORTAR CONTAINS LATEX WHICH PROVIDES A 50% STRONGER BOND OVER UNMODIFIED MORTAR. MODIFIED MORTAR WILL ALSO ADHERE WELL TO WOOD SUBSTRATES. WE HAVE TESTED THIS WITH TTMAC AND TCNA ALONG WITH MORTAR MANUFACTURERS AND THEY ALL RECOMMEND PREMIUM MODIFIED THIN SET MORTAR.

Q: WHERE IS THE CENTER OF THE DRAIN LOCATED ON THE 32" X 60" OFFSET SHOWER PAN?

A: 10" FROM THE END AND 16" ON CENTER

Q: WHERE IS THE CENTER OF THE DRAIN LOCATED ON THE 32" X 60" CENTER SHOWER PAN?

A: 16" FROM THE LONG SIDE AND 30" FROM THE ENDS

Q: WHERE IS THE DRAIN LOCATED ON THE 48" X 48"?

A: 24" FROM ALL SIDES

Q: CAN I INSTALL TILE RIGHT AWAY?

A: YES YOU CAN BUT IT IS IMPORTANT TO REMEMBER THAT THE BOND FROM THE TILE TO THE PROVA-MAT IS STRONGER THAN THE BOND FROM THE PROVA-MAT TO THE SUBSTRATE WITHIN THE SAME DAY. IF YOU HAVE TO REMOVE THE TILE IN THE SAME DAY, IT MIGHT PULL THE PROVA-MAT OFF THE SUBSTRATE WHICH WILL CREATE A LOSS OF BOND. SAME THING IS TRUE FOR THE PROVA PAN. YOU CANNOT WALK DIRECTLY ON THE PROVA PAN WITH THE PROVA-MAT PAN LINER IMMEDIATELY AFTER INSTALLATION.

PROVA-MAT SHOULD BE ALLOWED TO DRY AT LEAST 12 HOURS BEFORE TILE IS INSTALLED TO AVOID LOOSENING BOND.

NOTE: PROVA PAN SHOULD BE PROTECTED AT ALL TIMES UNTIL TILES ARE INSTALLED AND SET.



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Q: WHAT MEASUREMENT SHOULD I HAVE THE DRAIN PIPE SET AT FOR THE DRAIN AND PAN ASSEMBLY TO PROPERLY FIT?

A: BETWEEN 1 5/8" AND 2 1/8" BELOW THE TOP OF THE SUBSTRATE SURFACE WHICH IS USUALLY PLYWOOD OR CONCRETE

Q: CAN I CUT THE PAN TO FIT?

A: YES BUT TRY TO CUT EQUAL AMOUNTS OFF BOTH SIDES IF AT ALL POSSIBLE

Q: MY SHOWER IS LARGER THAN ANY PAN SIZES YOU HAVE, WHAT CAN I DO?

A: YOU CAN EITHER PURCHASE OUR EXTENSION KITS OR FILL THE SPACE WITH DRY PACK

Q: WHAT IS DRY PACK?

A: IT IS A SAND AND CEMENT MIX PURCHASED AT ANY LUMBER/BIG BOX STORE YOU MIX IT WITH JUST ENOUGH WATER TO FORM A BALL WHICH HOLDS ITS SHAPE

Q: I PUT THE PROVA MAT ON YESTERDAY AND WHEN I PULLED BACK A CORNER TO CHECK IF IT WAS ADHERED IT PULLED OFF REAL EASY. IS THIS A PROBLEM?

A: NO PROBLEM AT ALL. MORTAR TAKES 28 DAYS TO FULLY CURE BUT IN 7 DAYS IT IS 75% CURED. IF YOU TRY TO PULL IT OFF AFTER 7 DAYS IT WILL BE HARD TO DO AND IN 28 DAYS YOU WILL HEAR THE SCRIM TEAR APART

Q: WHAT TILE SIZE CAN I PUT ON THE PROVA PAN

A: A MINIMUM SIZE OF 2" X 2" TILE CAN BE LAID IN THE PROVA PAN. ANY SMALLER MIGHT GET CRUSHED WITH HEAVY WEIGHT.

Q: CAN I PUT HEAT CABLE ON THE PROVA PAN?

A: YES THEY DO NOT GET HOT ENOUGH TO CAUSE A PROBLEM



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Q: HOW CAN I INSTALL PROVA BOARD PLUS WITH A CONCRETE SHOWER BASE?

A: WHETHER PROVA BOARD PLUS IS IN FIRST OR THE BASE IS IN FIRST, IT DOESN'T AFFECT THE OVERALL OUTCOME OF THE INSTALLATION. THE BASE CAN BE POURED (DRYPACKED) INSTEAD OF USING A FOAM PAN. SIMPLY FOLLOW THE PROVA BOARD PLUS INSTALLATION INSTRUCTIONS STARTING FROM THE PROVA PAN ASSEMBLY AND OMITTING THE FOAM PAN. ALL OTHER STEPS APPLY TO THIS TYPE OF INSTALLATION.

NOTE: CONCRETE BASE SHOULD BE CURED AND DRY BEFORE COVERING WITH PROVA MAT. DRYING AND CURING TIMES OF CONCRETE BASES VARY DEPENDING ON CLIMATE CONDITIONS.



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