



## **PROVA**TILE EDGE®

### **LIMITED WARRANTY**

PROVA TILE EDGE® by M-D PRO products are warranted for a period of 1 (one) year from date of shipment. All products will be subject to the following manufacture warranties; Products will conform to original product and contract description with only such reasonable variations as is acceptable in the trade. These products will be fit for the purposes for which they were intended and that they will be professionally packaged and labeled. M-D PRO will replace any defective product found if said defect is identified before installation. If a defect is found after installation, M-D PRO must be notified in writing within 10 days of installation. The customer must then, at M-D PRO's discretion, allow an inspection of the installation. If upon inspection, M-D PRO determines the product to be defective, M-D PRO will at its own discretion supply replacement materials that conform to the contract requirements or issue a credit equal to but not exceeding the original purchase price for the goods in question. M-D PRO assumes no liability or responsibilities for labour or the cost of other materials used in such installations.

These warranties do not circumvent any individual product category warranties implied or stated by M-D PRO.

Warranties do not apply to the following specified items, terms and conditions:

- A. Exact matching of color, shade, texturing or mottling.
- B. Any warranties, other than expressed above, implied or promised by any sales representative.
- C. Tears, scratches, burns, or other damage caused by improper installation, improper use or maintenance.
- D. Sales of "Seconds", or "Imperfect" goods.
- E. Problem caused by moisture, hydrostatic pressure or alkali in the sub-floor.
- F. Problem caused by installation with non-approved adhesive. If you are unsure about the suitability of a particular adhesive, please call us for our recommendations.
- G. Product installed outdoors. M-D PRO products are designed for interior use only.
- H. Color degradation caused by sunlight or other U.V. exposure. These warranties are supplied in lieu of any other warranty, expressed or implied. All product specifications are subject to change without notice.

#### **BROKEN CARTON POLICY**

Less than full cartons may be purchased on select items with a minimum up charge of 20%, please contact your Customer Service Representative for details. No returns will be granted for items that fall below the standard carton/pack size.

All warranty claims must be sent to:

M-D PRO  
Attention: Warranty Department  
5720 Ambler Drive,  
Mississauga, Ontario, Canada  
L4W 2B1