

ARDEX PRODUCT WARRANTY



ARDEX Standard Limited Warranty

ARDEX, L.P. warrants that if the product proves to have manufacturing defects and ARDEX is notified of such within 1 year following substantial completion of the work, ARDEX will replace the defective product F.O.B. factory. Such product replacement shall constitute the sole and exclusive remedy for any claim under this warranty. ARDEX does not authorize anyone, including ARDEX Representatives, to make any statements, which may supersede, modify or supplement the information provided on its printed literature or package labels without written confirmation from the ARDEX Technical Service Department. Any installations proceeding without this confirmation, or mis-installations of the product, will void the warranty. This warranty also does not cover improper or defective installation of the sealer or coating products that are not manufactured by ARDEX; improper maintenance of the finished installation that results in aesthetic and/or performance problems; substrate failure resulting in the delamination of the ARDEX product(s) and/or failure of the finished installation; cracks that develop after the application of the ARDEX product(s) that are a result of the substrate and/or substrate movement; aesthetic issues with the finished ARDEX Topping(s) installation, such as color, shade and mottle and trowel lines from placement of ARDEX Trowelable Toppings.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED, IMPLIED OR STATUTORY AND IS STRICTLY LIMITED TO ITS TERMS. ARDEX MAKES NO WARRANTY OF MERCHANTABILITY OR SUITABILITY OF ITS PRODUCTS FOR ANY PARTICULAR PURPOSE. All product demonstrations are placed for illustrative purposes only and do not constitute a warranty of any kind. ARDEX SELLS ITS PRODUCTS UPON THE CONDITION THAT CUSTOMERS SHALL CONDUCT THEIR OWN TESTS TO DETERMINE THE SUITABILITY OF THE PRODUCTS FOR THE CUSTOMERS' INTENDED PURPOSES. UNDER NO CIRCUMSTANCES WILL ARDEX BE LIABLE FOR ECONOMIC, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OR LOSSES OF ANY KIND WHATSOEVER ARISING OUT OF OR OCCASIONED BY THE SELECTION, USE, STORAGE CONDITIONS, INSTALLATION OR REPLACEMENT OF THIS PRODUCT. These warranties specifically exclude any installation-related claims.