

# Fuzion Laminate

## Warranty & Care Instructions

### What this Residential Limited Warranty Covers:

#### Lifetime Structural Warranty

Fuzion warrants to the original purchaser that this Laminate product, in its manufactured condition, will be free from defects in material workmanship including milling, assembly, and dimension. Fuzion additionally warrants that this product will: Not warp, cup, buckle, or delaminate when properly installed and maintained according to Fuzion's installation instruction procedures and care guide. This warranty includes installation over a radiant heated concrete subfloor approved for floating floor installation methods.

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#### Wear & Stain Warranty

Fuzion warrants that for 25 years from the date of original purchase, your floor

- Will not stain
- Will not wear through
- Will not fade as a result of sunlight or artificial light
- Will resist damage under normal conditions (see Care & Maintenance document for additional information)

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#### What Fuzion will do should you need warranty service:

If Fuzion honours a claim under this limited warranty, it will repair or replace at its sole option, the cost of the affected flooring material only. In the event that the colour installed is no longer available, Fuzion will authorize your dealer to replace the affected floors with another Fuzion product of equal or lesser value. Fuzion is not responsible for any other costs arising from the removal or installation of the product. The above described remedy is the purchaser's sole and exclusive remedy for claims under this limited warranty.

#### Exclusions:

- The warranty is not transferable. It extends only to the original purchaser.
- The warranty applies only where the affected area is visible and covers an area greater than 6 square centimeters.

Damage arising from;

- Accidents, abuse, or misuse
- Exposure to extreme heat
- Scratching, impact, cutting, or Flooding due to plumbing failure or natural disasters.
- Damage from chairs or furniture with hard plastic or metal castors
- Improper installation
- Improper care & maintenance
- Freight
- Improper installation
- Any moisture coming from the subfloor (ie. hydro static pressure)
- Modifications, alterations, repair or service by a non-authorized floor covering dealer

#### Floor Care & Maintenance

Note: All wood based products, are hygroscopic (they will react to moisture) and as a result will expand or contract accordingly. All sources of subfloor moisture must be remedied prior to installation.

1. Use a dry or dry/damp cloth to blot up spills as soon as they happen. Do not allow liquids to stand on your floor.
2. Do not pour liquid directly on the floor, or use an excessively wet mop that will puddle or allow water to continue standing on the floor.
3. For tough spots such as oil, paint, markers, lipstick, ink, or tar, use acetone/nail polish remover on a clean white cloth, then wipe the area with a damp cloth to remove any remaining residue.
4. For best results use **FuzClean Laminate Cleaner** and a mop for routine cleaning.
5. Sweep, dust, or vacuum the floor regularly with the brush attachment to prevent accumulation of dirt and grit than can scratch or dull the finish
6. Do not use steel wool, abrasive cleaners, steam cleaners, or any type of buffing or polishing machine.
7. Use walk off mats at exterior entryways
8. Use felt floor protectors under chairs and furniture.
9. Keep pet nails trimmed to help prevent them from scratching your floor
10. Never try to slide or roll heavy objects across the floor
11. Chair castors should only be the soft, non scratching type.

