

# PROVA<sup>®</sup> by PRO

## Tile Installation Products

### PROVA<sup>®</sup> Warranties

PROVA<sup>®</sup> Tile Installation and Waterproofing Product Warranties provide a simple and efficient method for securing warranty coverage on all your PROVA<sup>®</sup> purchases. Our straightforward eligibility requirements and transparent conditions ensure the peace of mind you expect from a warranty without the overcomplicated warranty language.

#### Warranty Overview

Find the right PROVA<sup>®</sup> Tile Installation and Waterproofing product warranty for your purchase below.

PROVA<sup>®</sup> offers both variable term and lifetime warranties, each offering several advantages that set them apart.

*The PROVA<sup>®</sup> Limited Product Warranty:*

- Applies to manufacturing defects found on standalone PROVA<sup>®</sup> products
- Allows for the use of any ANSI A118.4 premium polymer-modified thinset mortar
- Assures competitive coverage for standalone PROVA<sup>®</sup> products in variable term lengths

*The PROVA<sup>®</sup> Limited Lifetime Installation Warranty:*

- Applies to a variety of product systems: PROVA-SHOWER<sup>®</sup> system, PROVA<sup>®</sup> Underlayment system, PROVA-MAT<sup>®</sup> system, or PROVA BOARD<sup>®</sup> PLUS system
- Allows for the use of any ANSI A118.15 premium polymer-modified thinset mortar
- Encourages installers to take full advantage of flexible, comprehensive PROVA<sup>®</sup> product systems with the confidence that their installation will last a lifetime

#### PROVA<sup>®</sup> Tile Installation and Waterproofing Products Limited Warranties

PROVA <sup>®</sup> Limited Warranty	Warranty Type	Warranty Duration
PROVA <sup>®</sup> Tile Installation Products	Lifetime Installation warranty	Lifetime
PROVA <sup>®</sup> Waterproofing and Shower Products	Product warranty	10 years
PROVA TILE EDGE <sup>®</sup>	Product warranty	5 years
PROVA <sup>®</sup> Underlayment Products	Product warranty	50 years

#### Warranty Registration Information and Exclusions

Registering your PROVA<sup>®</sup> products for warranty coverage is a simple, two-step process:

- 1) Purchase qualifying products.
- 2) Complete the appropriate registration form for your products – which can be found at [www.mdpro.com/prova/warranty](http://www.mdpro.com/prova/warranty) - within 60 days of the date of purchase. *Please note that this is required to qualify for the PROVA<sup>®</sup> Tile Installation Products Limited Lifetime Warranty and encouraged for all product warranties.*

#### Warranty Claim Information and Exclusions

To file a claim for qualifying PROVA<sup>®</sup> products and systems, simply complete the appropriate warranty claim document – which can be found at [www.mdpro.com/prova/warranty](http://www.mdpro.com/prova/warranty) - within 30 days of the alleged manufacturing defect presenting itself.