

Limited Three (3) Year Abrasive Wear Warranty

Vifloor Canada warrants indoor installations (over firm, flat, clean, smooth, hard surfaces, free of cracks or foreign substances, of wood, concrete, or vinyl) of the product against abrasive wear in properly installed and maintained installations for a period of three (3) years. Failure is defined as the loss of fibre due to abrasive wear of ten (10) percent of the pile-fibre in any given area. This warranty is for abrasive wear only and does not cover burns, cuts, gouges, pilling, matting of pile, shedding, flattening of the pile or pattern, staining, soiling, oiling, fading nor fibre loss due to abnormal usage.

No warranty is extended for use of the products on stairs, in athletic playing areas, or for product that has been taken up from the location where it was originally installed and was reinstalled.

Vifloor Canada will assume the cost of replacement product on a depreciating basis based on the replacement cost of the product. First year 100%; Second year 50%; Third year 25%. Spots or spills should be cleaned within 6 hours. Regular vacuuming and/or hosing with household detergent and water is usually the only cleaning necessary. However, occasional carpet shampooing methods, hot water extraction, or pressure washing is recommended.

Three (3) Year limited Warranty for Resistance to Golf Spikes

Vifloor Canada warrants that during the specified period in properly installed and maintained glue-down installations, the face fibre in Super Series will not wear through to the point where the backing is exposed when subject to normal golf spike traffic encountered in pro-shops and locker rooms. The golf spike warranty is for a period of three (3) years under normal conditions in indoor/outdoor use, but excepting pivot points or areas; stairs and athletic playing areas.

Vifloor Canada will assume the cost of replacement product on a depreciating basis based on the replacement cost of the product. First year 100%; Second year 50%; third year 25%.

Limitations of Warranty

In the event of a warranty claim established to Vifloor Canada's satisfaction, Vifloor Canada agrees, at its option, to repair, to replace the product out of current lines at the time of replacement or to refund (or partially refund) the invoice price. Vifloor Canada will assume the cost of replacement product on a depreciating basis based on the replacement cost of the product.

The labour cost of removing and/or reinstalling replacement materials are to be borne by the purchaser. No liability will be assumed for any incidental or consequential damage, loss, or expense. No liability will be assumed for commercial shade variations or for material with visible defects after such materials have been installed, altered, cut, damaged, soiled or otherwise become unsaleable.

All warranties start at the invoice date and to process any claim under this warranty, submit a 12 inch by 12 inch sample of the failed product for laboratory evaluation together with a copy of the original invoice.