Loose Lay LVT/LVP Warranty & Care Guidelines

Recommended Installation Instructions: This 5.0mm thick PVC Luxury Vinyl Plank flooring has a raised non-skid backing to improve friction between the plank and sub-floor, thus reducing lateral movement when walked on. The product also incorporates a solid sheet glass fiber layer for enhanced dimensional stability. The 0.3mm & 0.5mm clear wear layer has a reinforced polyurethane coating. The Plank sizes are 7”x 48” & 9”x60”. The two tile sizes are 12 3/8”x24 5/8” and 18”x36”.

1. Pre Installation

Loose Lay Vinyl Planks & Tiles can be laid on the majority of sub-floors and substrates, including: concrete and screed bases; quarry and ceramic tiles; wood substrates; existing resilient sheet and tiles; metal and poured floors. Relative humidity should not exceed 75% for extended periods of time, subfloors should be level, dry, smooth, structurally sound and without cracks. Any grout lines or joints should be leveled/filled to avoid eventual telegraphing.

Suitable for installing on heated sub-floors/underfloor heating with a maximum surface temperature of 27**°**C using a permanent glue method and a recommended adhesive for LVT flooring over various substrates (FuzBond Vinyl 4200). All flooring materials must be allowed to condition to the room temperature a minimum of 48 hours before starting the installation.
Please note boxes of planks must be stacked no more than four high. All planks must be removed from cartons 30 minutes before use. The room temperature should ideally be between 18 and 26C for at least 48 hours before and during installation. As extremes of temperature can occur between the day and night times, it is important that these be avoided. South facing windows and conservatories should be shaded to minimize daytime fluctuations. Take care next to high heat sources (wood stoves, baseboard heaters, etc), where surface temperatures can become higher than 27C.

2. Installation

Ensure colours correspond to those ordered, quantities are correct, and the product is from one batch. Do not mix batches in the same visual area without inspection ahead of installation. Check backing to ensure there isn’t any damage that may prevent the product from lying flat. When installing, the center line must be determined first, and checked to ensure the installation is square when complete. Planks should be staggered to obtain a random finish; it is advisable to ensure that plank ends are not within 150mm (6”) of adjacent end joints. Cut with a sharp knife from the face side, ensuring the cut is 90**°**, by scoring twice, the second score cuts the glass fiber reinforcement layer. Open up the cut by bending the plank, and then finish the cut from the back side. **There are three methods of installation that are recommended, depending on the size and expected traffic conditions of the installation.**

Glue Free Application: For residential installations where the longest length is no longer than 4.0 meters (13’), the product can be installed without the need for adhesive. Ensure the product is fit snug to the walls, but not tight. For ease of installation use double-sided tape to secure the first row then remove once the product has been cut in.

Grid Lock Application: For commercial installations up to 8.0 meters (26') in length and for residential installations between 4.0 meters (13') and 8.0 meters (26') in length, a grid-lock system of installation is required. Using FuzBond 4200 Vinyl Adhesive, apply a 15cm wide band around the total perimeter and an additional band spread across the width of the floor at 2.5 meter (_8_')_ _intervals. Recommended Trowel size is 1/16"x1/32"x1/32" U-notch. Alternatively, for residential installations, a high quality double-sided tape can be used to achieve the grid-lock system effect

SmartGrip Application: For all other Commercial and Residential installations where the shortest length is 8.0 metres (26') or longer, or in areas which experience extreme traffic, it is recommended to use a full spread of FuzBond 4200 Vinyl to adhere the product. A full spread is also recommended in high temperature areas (for example south facing floor to ceiling windows). Recommended Trowel size is 1/16"x1/32"x1/32" U-notch.
In all types of installations please fit the planks SNUG but not tight against walls and fittings. Areas with high rolling loads should be fully glued down using FuzBond 4200 Vinyl adhesive across the total floor area. Trowel size 1/16" x 1/16" x 1/16" square notch is recommended for this application.

3. Post Installation and Maintenance

After installation use a brush, dry cloth or vacuum cleaner for cleaning. For washing the floor, use FuzClean Vinyl cleaner with a terry cloth or microfiber mop. Again, use window coverings to protect the floor from heat and fading under direct sunlight. Dramatic temperature change of the flooring could cause joints to lip or gaps to occur.
Daily/Weekly – _Mop, sweep or vacuum to remove loose dirt and dust. As required, clean with FuzClean Vinyl cleaner to remove stubborn marks.
*Note - If a rotary scrubber is used there is the possibility that some of the 'Loose Lay' product may be disturbed, especially if too much liquid has been used – _use an absolute minimum to prevent liquid penetrating into the seams and joints. Steam cleaners are NOT recommended as they will damage the flooring and introduce excessive moisture. *** For further information please contact the retailer where the product was purchased.**

Luxury Vinyl Tile – Limited Warranties

0.3mm Wear Layer Product:

- 25 Year Limited Residential Wear through Warranty
- 10 Year Limited Light Commercial Wear Through Warranty

0.5mm Wear Layer Product:

- Lifetime Limited Structural Warranty
- 25 year Limited residential Warranty
- 15 year Limited heavy commercial Warranty

This means for each use and warranty period, the floors:

- Will not wear through
- Will not stain from common household stains
- Will not contain manufacturing defects
- Will not rip or tear from normal and commercial use when properly installed
- Will not permanently indent from normal household and commercial use when proper precautions are followed
- Will not bottom-up discolor from use of proper underlayment panels (including lauan) and the use of proper adhesives
- The edges of the floor will not curl when properly installed and subfloor is properly prepared according to installation instructions.

<u>Warranty Exclusions:</u>

- Damage through incorrect installation
- Damage through incorrect care & maintenance
- Damage from floods, insect infestation and natural disasters
- Damage from high traffic that is not representative of a residential or commercial application
- Stains or mechanical damage to the surface cause by incorrect treatment, use or storage, and especially high heel shoes, furniture, stones or pets.

Proactive protection for your floor:

- When moving heavy appliances/heavy furniture, lay plywood or hard panels on your floor and walk the item across it. This will protect against potential scuff and damage.
- Use floor protectors on furniture to reduce indentations. As a rule of thumb heavier items require the wider protectors.
- Use caution with rolling casters. They can and will damage the floor. Check installation and maintenance information for clarification on what is and what's not acceptable.
- Do not walk on the floor with stiletto-heeled shoes or other sharp heeled shoes as they will damage the floor.
- Always use walk off mats at outside entrances in order to reduce the amount of dirt brought into the home. We do not recommend the use of rubber, latex or coco mats as they can permanently stain your floor. We suggest the use of non-staining vinyl black mats or woven rugs that are colorfast and identified as such by the manufacturer.

- Use only FuzClean care products that have been specifically developed to care for your floor from a local flooring dealer.

*Light commercial use examples include; professional offices, waiting rooms, specialty retail & boutiques, display areas, dental offices, yoga studio, martial arts studio, etc.
For further information contact the distributor:

- Fuzion Flooring 905-821-7777
- service@fuzionflooring.com