NATURE PRINTS FLOORS / PRODUCT ASSURANCE

LIMITED WARRANTY

SPC & WPC Vinyl Moldings

RESIDENTIAL USE	LIGHT COMMERCIAL USE
10 YEARS	**5 YEARS**

WARRANTY COVERAGE & ELIGIBILITY

Nature Prints warrants its stone polymer composite (SPC) and wood-plastic composite (WPC) vinyl moldings against **manufacturing defects in materials and workmanship** under normal use and proper installation for **ten (10) years in residential applications** and **five (5) years in light commercial applications**, from the original end-use purchase date. Coverage is non-transferable, applies to the original end-use purchaser, and requires proof of purchase. Cracking, delamination, or premature deterioration is covered when confirmed to result from a manufacturing defect.

INSTALLATION REQUIREMENTS & RELATED EXCLUSIONS

All products must be installed and maintained in accordance with Nature Prints' official installation guidelines and applicable product instructions. This warranty does not cover damage **caused by** improper installation, including incorrect or insufficient adhesive, poor bonding or adhesive coverage, omitted or incorrectly fitted channels, unsupported profiles or voids, improper cutting or fastening, unsuitable or uneven subfloors, inadequate expansion allowances, or failure to follow required curing, sealing, or maintenance procedures.

SPECIAL WARRANTY CONDITIONS FOR STAIR NOSINGS

SPC and WPC stair nosings require proper support along the full profile and correct adhesive application, including within channel or groove areas where specified. Required installation channels must be used in accordance with product instructions. **Damage resulting from** inadequate support, voids, incorrect channel use, insufficient bonding, or other installation errors is excluded; confirmed manufacturing defects remain covered.

OTHER EXCLUSIONS & USE CONDITIONS

This warranty excludes damage caused by misuse, abnormal impact or loads, alterations that cause product failure, excessive moisture or water intrusion, inadequate sealing in wet areas, extreme temperatures, and UV-related fading or discoloration unless expressly covered by the product specifications. Ordinary wear, scratches, dents, and cosmetic changes not caused by a manufacturing defect are not covered. High-traffic or industrial use is not included within light commercial coverage unless Nature Prints agrees otherwise in writing.

CLAIMS, REMEDY & LABOUR COSTS

Submit claims in writing to **sales@natureprintsfloors.com** with proof of purchase, photographs, and available product and installation details; samples may be requested for evaluation. For confirmed covered defects, Nature Prints will, at its discretion and subject to applicable law, **repair, replace, or refund the affected product**. Removal, reinstallation, and associated labour costs, as well as incidental or consequential losses, are excluded to the extent permitted by applicable law.

APPLICABLE RIGHTS

This limited warranty provides contractual rights in addition to any rights and remedies available under applicable federal, provincial, or state law. Nothing in it excludes or restricts rights that cannot lawfully be excluded or restricted.

WARRANTY SERVICE & CLAIMS

sales@natureprintsfloors.com